## \*\*\* PLEASE CALL AFTER 10am FOR NON-URGENT QUERIES or BOOKINGS \*\*\*





## Your Doctors

Dr C. Carey (f) Dr J. Wood (m) Dr M. D'Ambrogio (f)

## <u>Telephone</u>

01409 241215

## Practice Manager

Sue McLaren

## OPENING TIMES 8am—6.00pm Dispensary 9am-5pm

Closed Saturday & Sunday

Enhanced Access Monday & Tuesday evening, by pre-booked appointment only.

Call 111 for medical advice & direction: 999 for lifethreatening emergencies.

## When to call 999?

You should always call 999 in a life-threatening emergency: heavy bleeding, chest pain, collapse or losing consciousness, extensive/major burns, sudden facial or limb weakness, seizures, spinal injury, floppy unwell infant, severe allergic reaction, poisoning or overdose, headache with loss of consciousness all need 999.

If you are unsure what to do, dial 111 to be directed.

#### TRAINING CLOSURE AFTERNOON

The practice will be closed on Tuesday afternoon only on 16th July from 1pm.

## SUMMER UPDATE

Delighted to say the planned surgery improvements we started at the end of last year are now complete. We now have an additional consultation room and expanded seating in our upstairs Office to accommodate the increased number of staff. Also what was once a storage area has been magically transformed into a staff toilet. Thank you for bearing with us whilst we juggled things around in the building.





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# Congratulations and good luck Becky!

It's all happening in the surgery this summer. Our fabulous phlebotomist, HCA, reception and secretarial team member,

**Becky Andrew**, has just started her maternity leave. With baby shower already completed, we wish her all



the very best as she awaits a new addition to her family.

Please look out for **Claire Taylor** who will be taking over some of Becky's phlebotomy role. Claire also works as our PCN Cancer Care Co-ordinator and has worked as a Healthcare Assistant previously. She is looking forward to meeting you all in a different guise. Welcome to the Bradworthy team, Claire!

> We will be closed on **Tuesday 16<sup>th</sup> July** from 1pm onwards

> > for staff training.

For life-threatening emergencies call 999.

For urgent medical advice call 01409 241215 so you can be directed.

**BRADWORTHY SURGERY** 

## FINDING OUR STAIRS HARD?

Please let us know when you are making an appointment, so we can find a room for you downstairs. Thank you!

## www.bradworthysurgery.nhs.uk

# **CARERS WEEK 2024**

10th to 16th June is Carers' Week, an annual campaign aimed at raising awareness of the work being done by unpaid carers across the UK. The week aims to bring the challenges being faced by those in a caring role to the attention of decision-makers, services, employers, communities, and businesses. As a surgery, we want to do everything we can to support this campaign.

The theme for 2024 is 'Putting Carers on the Map'.



5.7 million people across the UK care, unpaid, for a friend, neighbour or family member who due to illness, disability, a mental health condition or addiction cannot cope without their support. It is estimated that they save the economy £162 million a year – the equivalent of a second NHS. Yet, many carers feel their role is forgotten and invisible. The challenges carers face may impact on their finances, employment, health and wellbeing and ensuring policymakers and politicians take steps to better support carers' needs. A staggering 82% of carers surveyed by Carers UK said the impact of caring on their physical and mental health would be an issue for them over the coming year, with nearly 60% adding that being valued as a carer would improve their wellbeing.

### OUR COMMITMENT TO CARERS

- To identify those people registered at our surgery who are carers and offer them support
- To offer annual health checks to carers
- To provide free annual flu vaccinations to registered carers
- To give information, via our social prescribers, about financial, emotional, social and respite support services in the local community
- To help access to domiciliary services (services at home) as appropriate
- To increase awareness of the support available to carers through information available at our surgery, on our website and on social media platforms

## If you are a carer please let us know, if you haven't yet done so. We want to be of help.

Carers Just for carers Devon Carers can

Visit www.devoncarers.org.uk or ring 03456 434 435 to find out more

As an unpaid carer, having the right support at the right time can make a difference to you and the person you care for. We support unpaid carers to maintain their own

we support original caters to maintain men own health, wellbeing and independence, by providing the information and advice they need in their caring role.



Notes from the Dispensary...

Three important reminders from the team:

\*\*\* It takes 3 working days to process a prescription. This does not include weekends or Bank Holidays. Please try to order your repeat medication accordingly.

\*\*\* Please hold off from phoning in to see if your medication is ready. We will text you once it is, as long as you have given us consent to do this. Talk to us at reception if you do not have this in place. It's easy!

\*\*\* We are unable to take prescription requests over the phone. However, we can take prescription request in writing, by post or online (using NHSApp or SystmOne Online).

Thank you!



# WANTED!

### **BLOOD PRESSURE MONITORS**

Please return our blood pressure monitors once you have finished using them. Other people will be waiting to borrow them! Thank you.

KEEP UP TO DATE! BRADWORTHY SURGERY is on FACEBOOK

